



NOVEMBER RESPONSE DATA

12/9/2025



To: Honorable Mayor Polz and Members of the Jackson City Council

From: Grant Landbo, EMS Chief

Call Counts (November):

- Total count: 55
- Total 911: 33
 - City of Jackson: 26
 - Outside City of Jackson: 7
- Total Inter-Hospital transfer: 22
 - Sanford Jackson Medical Center: 19
 - UHD Blue Earth: 2
 - Sanford Worthington: 1
- Total Standby: 0

Times (November):

- Turnout time (dispatch to responding): 4.1 minutes*
- Response time (dispatch to on-scene): 8.4 minutes*

*Turnout and Response times are skewed due to on-call staff, who have 7 minutes to respond to the station after being paged. We are unable to differentiate the times between duty shifts or on call shifts, but currently, we have a 60 second turnout time policy for duty shifts during daytime hours.

Command Responses (November):

- Patient Care Assist: 9
- In-field ALS upgrade: 1
- Administrative Response: 3
- Other: 0

Year to Date totals:

Call Counts (YTD):

- Total count: 568

- Total 911: 343
 - City of Jackson: 270
 - Outside City of Jackson: 71
- Total Inter-Hospital transfer: 226
 - Sanford Jackson Medical Center: 204
 - UHD Blue Earth: 11
 - Sanford Worthington: 5
- Total Standby: 0

Times (YTD):

- Turnout time YTD: 4.8 minutes
- Response time YTD: 8.5 minutes

*Turnout and Response times are skewed due to on call staff, who have 7 minutes to respond to the station after being paged. We are unable to differentiate the times between duty shifts or on call shifts, but currently, we have a 60 second turnout time policy for duty shifts during daytime hours.

Command Responses (YTD):

- Patient Care Assist: 22
- In-field ALS upgrade: 5
- Administrative Response: 23
- Other: 0

Community Service (YTD):

- Sports/event standby: 16
- Local event participation: 6

Mutual Aid (YTD):

- Aid provided: 0
- Aid received: 0

Other:

106.5 hours of coverage provided to Lakefield due to staffing hardship.

17 hours of coverage received from Lakefield for staffing hardship.