



## OCTOBER RESPONSE DATA

12/9/2025



To: Honorable Mayor Polz and Members of the Jackson City Council

From: Grant Landbo, EMS Chief

### Call Counts (October):

- Total count: 57
- Total 911: 35
  - City of Jackson: 26
  - Outside City of Jackson: 9
- Total Inter-Hospital transfer: 22
  - Sanford Jackson Medical Center: 19
  - UHD Blue Earth: 0
  - Sanford Worthington: 3
- Total Standby: 0

### Times (October):

- Turnout time (dispatch to responding): 5.8 minutes\*
- Response time (dispatch to on-scene): 9.4 minutes\*

\*Turnout and Response times are skewed due to on-call staff, who have 7 minutes to respond to the station after being paged. We are unable to differentiate the times between duty shifts or on call shifts, but currently, we have a 60 second turnout time policy for duty shifts during daytime hours.

### Command Responses (October):

- Patient Care Assist: 4
- In-field ALS upgrade: 0
- Administrative Response: 4
- Other: 0

### Community Service (October):

- Sports/event standby: 2
  - JCC Football x2

- Local event participation: 0
- Other: 0

**Mutual Aid (October):**

- Aid provided: 0
- Aid received: 0

**Other:**

**Year to Date totals:**

**Call Counts (YTD):**

- Total count: 513
- Total 911: 310
  - City of Jackson: 244
  - Outside City of Jackson: 64
- Total Inter-Hospital transfer: 204
  - Sanford Jackson Medical Center: 185
  - UHD Blue Earth: 9
  - Sanford Worthington: 4
- Total Standby: 0

**Times (YTD):**

- Turnout time YTD: 4.8 minutes
- Response time YTD: 8.5 minutes

\*Turnout and Response times are skewed due to on call staff, who have 7 minutes to respond to the station after being paged. We are unable to differentiate the times between duty shifts or on call shifts, but currently, we have a 60 second turnout time policy for duty shifts during daytime hours.

**Command Responses (YTD):**

- Patient Care Assist: 13
- In-field ALS upgrade: 4
- Administrative Response: 20
- Other: 0

**Community Service (YTD):**

- Sports/event standby: 16
- Local event participation: 6

**Mutual Aid (YTD):**

- Aid provided: 0
- Aid received: 0

**Other:**

106.5 hours of coverage provided to Lakefield due to staffing hardship.

17 hours of coverage received from Lakefield for staffing hardship.