



**August
RESPONSE
DATA**
9/10/2025



To: Honorable Mayor Polz and Members of the Jackson City Council

From: Grant Landbo, EMS Chief

Call Counts (August):

- Total count: 53
- Total 911: 29
 - City of Jackson: 24
 - Outside City of Jackson: 5
- Total Inter-Hospital transfer: 24
 - Sanford Jackson Medical Center: 24
 - UHD Blue Earth: 0
- Total Standby: 0

Total loaded miles: Report pending as of 9/10/2025

Times (August):

- Turnout time (dispatch to responding): 3.5 minutes*
- Response time (dispatch to on-scene): 7.0 minutes*

*Turnout and Response times are skewed due to on call staff, who have 7 minutes to respond to the station after being paged. We are unable to differentiate the times between duty shifts or on call shifts, but currently, we have a 60 second turnout time policy for duty shifts during daytime hours.

Command Responses (August):

- Patient Care Assist: 1
- In-field ALS upgrade: 1
- Administrative Response: 4
- Other: 0

Community Service (August):

- Sports/event standby: 2
 - Jackson County Fair Truck Pull, Jackson Motorplex Race

- Local event participation: 2
 - Jackson Days Parade, Jackson Days block party
- Other: 0

Mutual Aid (August):

- Aid provided: 0
- Aid received: 0

Other:

26 hours of coverage provided to Lakefield due to staffing hardship

Year to Date totals:

Call Counts (YTD):

- Total count: 406
- Total 911: 244
 - City of Jackson: 194
 - Outside City of Jackson: 48
- Total Inter-Hospital transfer: 164
 - Sanford Jackson Medical Center: 150
 - UHD Blue Earth: 8
- Total Standby: 0

Times (YTD):

- Turnout time YTD: 3.0 minutes
- Response time YTD: 7.0 minutes

*Turnout and Response times are skewed due to on call staff, who have 7 minutes to respond to the station after being paged. We are unable to differentiate the times between duty shifts or on call shifts, but currently, we have a 60 second turnout time policy for duty shifts during daytime hours.

Command Responses (YTD):

- Patient Care Assist: 6
- In-field ALS upgrade: 4
- Administrative Response: 8
- Other: 0

Community Service (YTD):

- Sports/event standby: 9
- Local event participation: 4

Mutual Aid (YTD):

- Aid provided: 0
- Aid received: 0

Other:

106.5 hours of coverage provided to Lakefield due to staffing hardship.

17 hours of coverage received from Lakefield for staffing hardship.

Paramedics Cindi Newcomb and Jeremy Fricke started their community paramedicine education this past February. This is a challenging 12-month course, but both employees are on track to finish their coursework by 9/31/2025. After completing the classroom portion, both paramedics need to work 120 hours of clinical time to demonstrate their competency in their expanded scope of practice. We plan to have both employees licensed by the State of Minnesota in January of 2026.

While we cannot begin to provide Medicaid reimbursable services until they are licensed by the State, we can begin to provide services earlier with alternative payors, such as commercial insurance companies and hospital systems. We are awaiting some additional resources from the American Ambulance Association, and then we will begin to develop a plan to present care plans to these alternative payors, with the assistance of our EMS attorneys.