



## FEBRUARY RESPONSE DATA



To: Honorable Mayor Polz and Members of the Jackson City Council

From: Grant Landbo, EMS Chief

### Call Counts (February):

- Total count: 30
- Total 911: 20
  - City of Jackson: 13
  - Outside City of Jackson: 7
- Total Inter-Hospital transfer: 10
  - Sanford Jackson Medical Center: 10
- Total Standby: 0

Total loaded miles: 697

### Times (February):

- Turnout time (dispatch to responding): 9.2 minutes\*
- Response time (dispatch to on-scene): 14 minutes\*

\*Turnout and Response times are skewed due to on call staff, who have 7 minutes to respond to the station after being paged. We are unable to differentiate the times between duty shifts or on call shifts, but currently, we have a 60 second turnout time policy for duty shifts during daytime hours.

### Command Responses (February):

No data

### Community Service (February):

- Sports/event standby: 0
- Local event participation: 0
- Other: 0

### Mutual Aid (February):

- Aid provided: 0

- Aid received: 0

**Other:**

27 hours of coverage provided to Lakefield due to staffing hardship.

12 hours of coverage received from Lakefield for staffing hardship.

**Year to Date totals:**

**Call Counts (YTD):**

- Total count: 85
- Total 911: 55
  - City of Jackson: 38
  - Outside City of Jackson: 15
- Total Inter-Hospital transfer: 32
  - Sanford Jackson Medical Center: 30
  - UHD Blue Earth: 2
- Total Standby: 0

**Times (YTD):**

- Turnout time YTD: 6.2 minutes
- Response time YTD: 10.6 minutes

\*Turnout and Response times are skewed due to on call staff, who have 7 minutes to respond to the station after being paged. We are unable to differentiate the times between duty shifts or on call shifts, but currently, we have a 60 second turnout time policy for duty shifts during daytime hours.

**Command Responses (YTD):**

No data

**Community Service (YTD):**

- Sports/event standby: 0
- Local event participation: 0
- Other: 0

**Mutual Aid (YTD):**

- Aid provided: 0
- Aid received: 0

**Other:**

27 hours of coverage provided to Lakefield due to staffing hardship.

12 hours of coverage received from Lakefield for staffing hardship.