



JULY RESPONSE DATA 8/18/2025



To: Honorable Mayor Polz and Members of the Jackson City Council

From: Grant Landbo, EMS Chief

Call Counts (July):

- Total count: 63
- Total 911: 32
 - City of Jackson: 28
 - Outside City of Jackson: 4
- Total Inter-Hospital transfer: 31
 - Sanford Jackson Medical Center: 27
 - UHD Blue Earth: 4
- Total Standby: 0

Total loaded miles: 2,079

Times (July):

- Turnout time (dispatch to responding): 3.8 minutes*
- Response time (dispatch to on-scene): 7.1 minutes*

*Turnout and Response times are skewed due to on call staff, who have 7 minutes to respond to the station after being paged. We are unable to differentiate the times between duty shifts or on call shifts, but currently, we have a 60 second turnout time policy for duty shifts during daytime hours.

Command Responses (July):

- Patient Care Assist: 2
- In-field ALS upgrade: 3
- Administrative Response: 2
- Other: 0

Community Service (July):

- Sports/event standby: 4
 - Jackson County Fair Bull Riding, Jackson Motorplex Races x3
- Local event participation: 1

- Assisted with FD kids' event at the fair
- Other: 0

Mutual Aid (July):

- Aid provided: 0
- Aid received: 0

Other:

24 hours of coverage provided to Lakefield due to staffing hardship

Year to Date totals:

Call Counts (YTD):

- Total count: 353
- Total 911: 215
 - City of Jackson: 170
 - Outside City of Jackson: 43
- Total Inter-Hospital transfer: 140
 - Sanford Jackson Medical Center: 126
 - UHD Blue Earth: 8
- Total Standby: 0

Times (YTD):

- Turnout time YTD: 4.6 minutes
- Response time YTD: 8.2 minutes

*Turnout and Response times are skewed due to on call staff, who have 7 minutes to respond to the station after being paged. We are unable to differentiate the times between duty shifts or on call shifts, but currently, we have a 60 second turnout time policy for duty shifts during daytime hours.

Command Responses (YTD):

- Patient Care Assist: 5
- In-field ALS upgrade: 3
- Administrative Response: 4
- Other: 0

Community Service (YTD):

- Sports/event standby: 7
- Local event participation: 2

Mutual Aid (YTD):

- Aid provided: 0
- Aid received: 0

Other:

80.5 hours of coverage provided to Lakefield due to staffing hardship.

17 hours of coverage received from Lakefield for staffing hardship.