



## MARCH RESPONSE DATA



To: Honorable Mayor Polz and Members of the Jackson City Council

From: Grant Landbo, EMS Chief

### Call Counts (March):

- Total count: 71
- Total 911: 50
  - City of Jackson: 40
  - Outside City of Jackson: 10
- Total Inter-Hospital transfer: 21
  - Sanford Jackson Medical Center: 19
  - UHD Blue Earth: 2
- Total Standby: 0

Total loaded miles: 875

### Times (March):

- Turnout time (dispatch to responding): 4 minutes\*
- Response time (dispatch to on-scene): 7 minutes\*

\*Turnout and Response times are skewed due to on call staff, who have 7 minutes to respond to the station after being paged. We are unable to differentiate the times between duty shifts or on call shifts, but currently, we have a 60 second turnout time policy for duty shifts during daytime hours.

### Command Responses (March):

No data

### Community Service (March):

- Sports/event standby: 0
- Local event participation: 0
- Other: 0

### Mutual Aid (March):

- Aid provided: 0
- Aid received: 0

**Other:**

**Year to Date totals:**

**Call Counts (YTD):**

- Total count: 156
- Total 911: 105
  - City of Jackson: 78
  - Outside City of Jackson: 25
- Total Inter-Hospital transfer: 53
  - Sanford Jackson Medical Center: 49
  - UHD Blue Earth: 4
- Total Standby: 0

**Times (YTD):**

- Turnout time YTD: 5.2 minutes
- Response time YTD: 8.9 minutes

\*Turnout and Response times are skewed due to on call staff, who have 7 minutes to respond to the station after being paged. We are unable to differentiate the times between duty shifts or on call shifts, but currently, we have a 60 second turnout time policy for duty shifts during daytime hours.

**Command Responses (YTD):**

No data

**Community Service (YTD):**

- Sports/event standby: 0
- Local event participation: 0
- Other: 0

**Mutual Aid (YTD):**

- Aid provided: 0
- Aid received: 0

**Other:**

27 hours of coverage provided to Lakefield due to staffing hardship.

12 hours of coverage received from Lakefield for staffing hardship.