



September RESPONSE DATA

10/14/2025



To: Honorable Mayor Polz and Members of the Jackson City Council

From: Grant Landbo, EMS Chief

Call Counts (September):

- Total count: 50
- Total 911: 31
 - City of Jackson: 24
 - Outside City of Jackson: 7
- Total Inter-Hospital transfer: 17
 - Sanford Jackson Medical Center: 16
 - UHD Blue Earth: 1
 - Sanford Worthington: 1
- Total Standby: 0

Times (September):

- Turnout time (dispatch to responding): 5.2 minutes*
- Response time (dispatch to on-scene): 7.8 minutes*

*Turnout and Response times are skewed due to on-call staff, who have 7 minutes to respond to the station after being paged. We are unable to differentiate the times between duty shifts or on call shifts, but currently, we have a 60 second turnout time policy for duty shifts during daytime hours.

Command Responses (September):

- Patient Care Assist: 3
- In-field ALS upgrade: 0
- Administrative Response: 8
- Other: 0

Community Service (September):

- Sports/event standby: 5
 - JCC Football x3, Jackson Motorplex x2

- Local event participation: 2
 - JCA Fiesta, Out of the darkness walk
- Other: 0

Mutual Aid (September):

- Aid provided: 0
- Aid received: 0

Other:

Year to Date totals:

Call Counts (YTD):

- Total count: 456
- Total 911: 275
 - City of Jackson: 218
 - Outside City of Jackson: 55
- Total Inter-Hospital transfer: 182
 - Sanford Jackson Medical Center: 166
 - UHD Blue Earth: 9
 - Sanford Worthington: 1
- Total Standby: 0

Times (YTD):

- Turnout time YTD: 4.9 minutes
- Response time YTD: 8.4 minutes

*Turnout and Response times are skewed due to on call staff, who have 7 minutes to respond to the station after being paged. We are unable to differentiate the times between duty shifts or on call shifts, but currently, we have a 60 second turnout time policy for duty shifts during daytime hours.

Command Responses (YTD):

- Patient Care Assist: 9
- In-field ALS upgrade: 4
- Administrative Response: 16
- Other: 0

Community Service (YTD):

- Sports/event standby: 14
- Local event participation: 6

Mutual Aid (YTD):

- Aid provided: 0
- Aid received: 0

Other:

106.5 hours of coverage provided to Lakefield due to staffing hardship.

17 hours of coverage received from Lakefield for staffing hardship.